

# The California Road Charge Pilot Program

Public Affairs Assistant Deputy Director Tamie McGowen

Communicating the Future of Transportation April 10, 2017







# Overview

# Why is California Exploring a Road Charge?





Aging Infrastructure Shrinking Funding



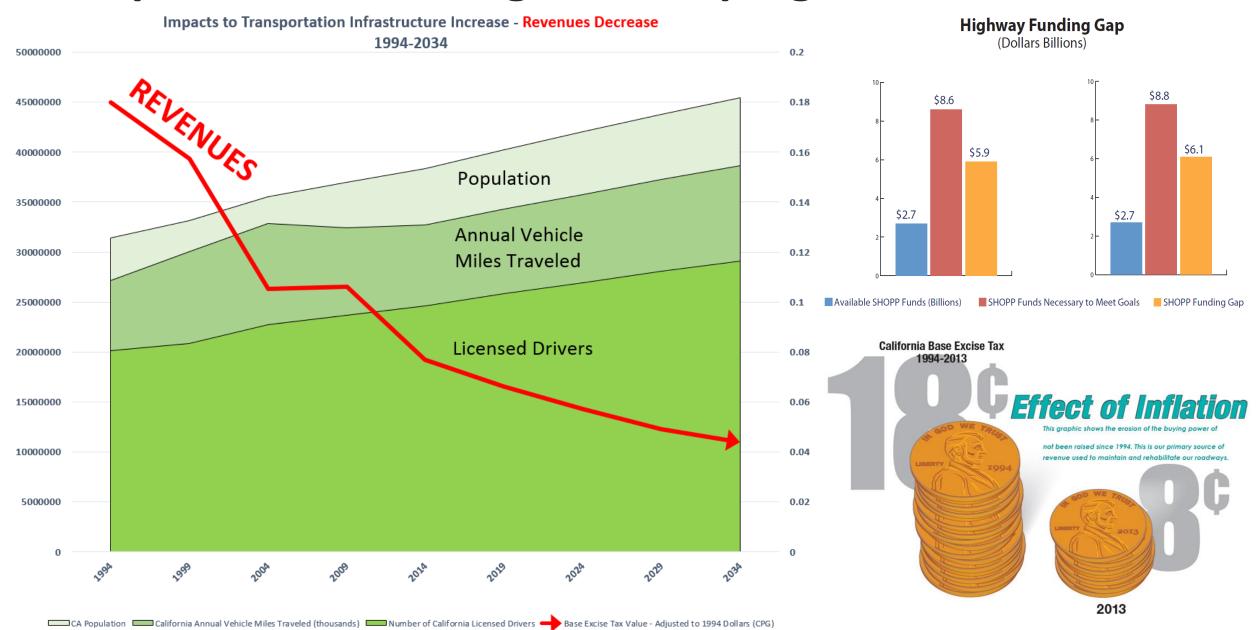


**Increased Requirements** 

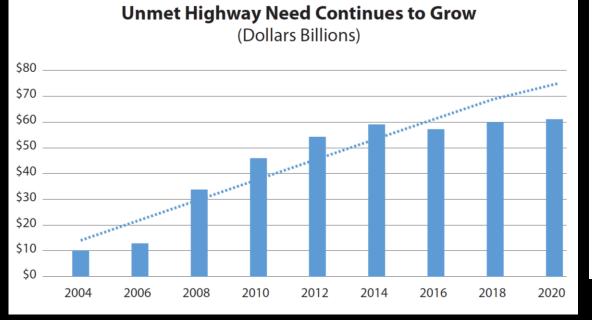
Fuel Efficiency



## **Transportation Funding Not Keeping Pace with Demand**

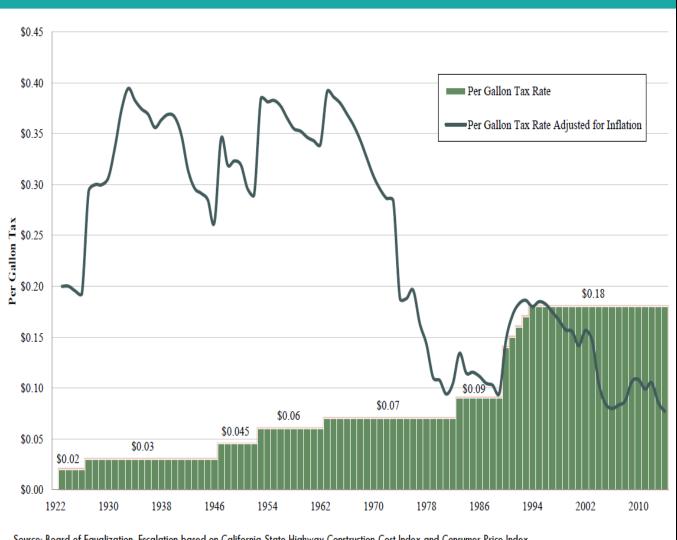


#### **Annual State Highway Needs** Needs Grow As Necessary Funding Lags \$10.0 \$8.6 \$8.2 \$8.0 \$8.0 \$6.3 \$6.0 \$3.9 \$4.0 \$2.8 \$2.6 \$2.5 \$2.5 \$2.3 \$2.1 \$2.3 \$2.0 \$1.7 \$2.0 \$1.8 2010 2016 2006 2008 2012 2014 2018 2020 ■ Available Funds (Billions) ■ Funds Necessary to Meet Goals



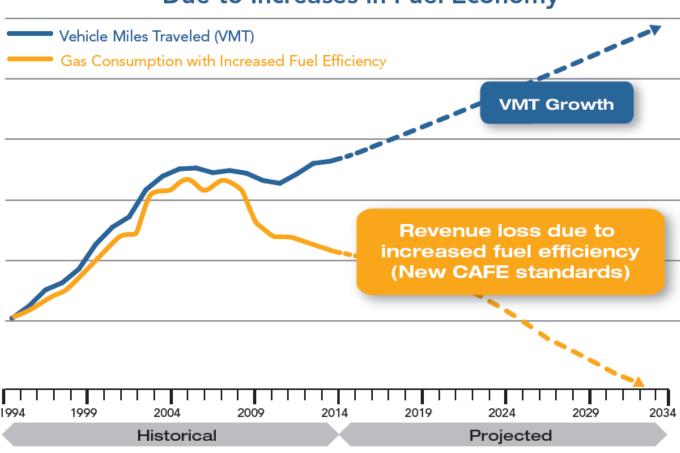
## Inflation Erodes Value of Tax Over Time

History of the Base Gasoline Excise Tax Rate

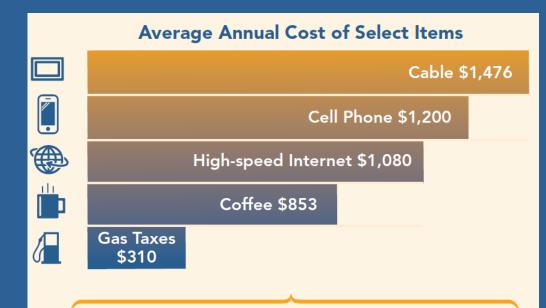


Source: Board of Equalization. Escalation based on California State Highway Construction Cost Index and Consumer Price Index

# California Revenue Loss Due to Increases in Fuel Economy



The chart above shows that roadway use will continue to increase, and that our current funding mechanism is declining significantly. We must correct the falling funding trend as soon as possible. The shortfall between actual roadway needs and funding availability is already in the billions of dollars annually.



The amount the average California driver pays to support maintenance and repair of our roadways is significantly less than what they spend for other necessities.

# Senate Bill 1077 (September 29, 2014) Established a Road Charge Pilot Program



## **Legislation Highlights:**

- Road Charge Technical Advisory Committee (TAC)
- Gather public input
- Address privacy and data security
- Provide at least one non-technology option
- Implement pilot by <del>January 2017</del> July 2016
- Report findings to Legislature by June 2018 July 2017





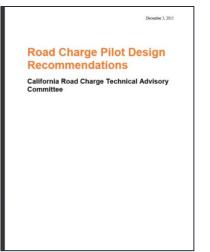
## **California Pilot**



- Goal 5,000 participants statewide
  - Received over 7,800 volunteers!
- Diversity in vehicle types
- Commercial and State account managers
- Multiple mileage reporting methods
- Protect privacy
- Ensure data security
- Independent evaluation (Third Party Consultant NOT involved with the pilot & another consultant involved with the pilot)



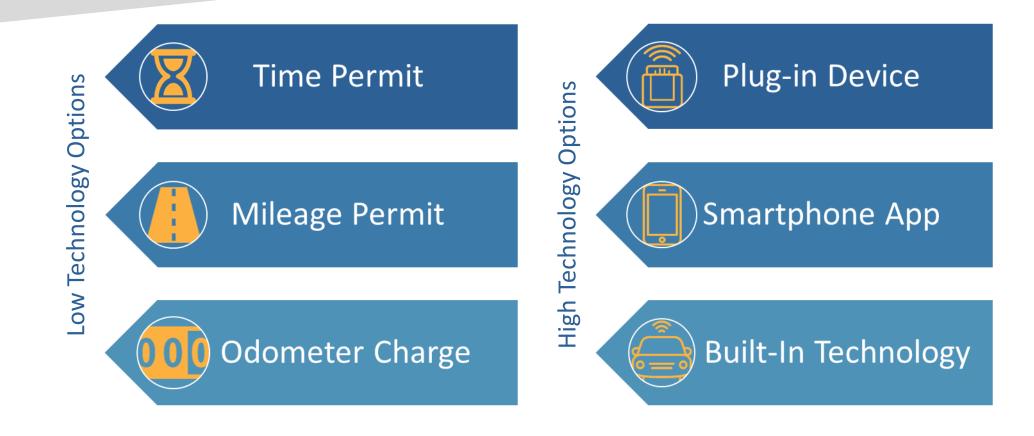






# Mileage Reporting Methods

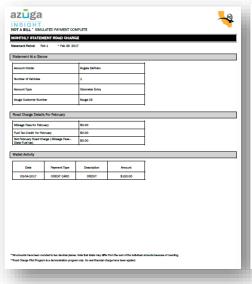




## **Account Managers**







brusy, 2017 Lag - Nanda Assert 1995 14000690594138825         Bit 100         0.00         \$0.00			Mileage Collected by		Chargeable Miles	Mileage Fees on Chargeable Miles ( \$)		Fuel Consumed (Gallona)		Fuel Tax Credit (\$) No		Net Road Charge
Rer Date Dant Odometer Dnd Date End Odometer Chargestile Miles (5) (Salton) Free on Presi Consumed Fuel Tax Credit (5) Net Road Obarget (6) (Salton)			Milerity		0.0	\$0.00		0.00		\$0.00		10.00
Miles Chargeable Miles (\$) (Gallons) Charge (\$)	bruary, 20:	17 Log-	Honda Ad	oord 199	5 1HGCD5630SA1	33825						
	bert Date	Start C	klometer	End Date	End Odometer	Chargeable Miles	Micago	Fees on tin Miles (\$)	Fuel (Gall)	Consumed (ma)	Fuel Tax Credi	t (\$) Net Road Charse (\$)
	2-01-2017	0.0		02-28-20	0.0		_		-		\$0.00	





## **Participant Feedback**



## Participants provided feedback in various ways:

- Pilot program customer service (call centers, email inquiries)
- Account manager customer service (call centers, email inquiries)
- TAC meetings open to the public
- Local partners
- Independent evaluation via surveys and focus groups

# **Major Pilot Milestones**









Completed







May 16, 2016

Pre-Pilot









**July 2016** 

Live Pilot



Completed

Completed



My Red Truck

40,451 Feb 9, 2016

Capture Odometer

## Major Pilot Milestones Cont.

November 1-15, 2016

Mid-Pilot Switch



October 2016

Mid-Pilot Survey



January – March 2017

Final Pilot Survey

Statewide Focus Groups





California Road Charge Pilot Program Final Survey

Hi Angela,

rmain you for participating in Cambrida a round charge in Programs, and to the program, we would like to gather information about why you joined, what you think of the program, and your experience so far with a short survey. The survey will only take about 15 minutes of your time and your participation is a critical component of the pilot evaluation process.

of Thanks Sweepstakes 3 for a chance to win one-of-five \$200 prizes! Also, for every completed survey submitted for the Miles of Thanks Sweepstakes 1, 2, and 3, you will be entered into our GRAND PRIZE DRAWING for \$500!

To participate, please click the link below https://emcresearch.gualtrics.com/SE?

Q\_DL=a60Jc6ZXE0LFII5\_e4IvzeW6vVKGY5L\_MLRP\_e9fdR8wTG4HQJpP&Q\_CHL=gl

Thank you for your participation!

Sincerely,

California Road Charge Pilot Team

April 2017 start the final findings report due to the Legislature in Summer 2017





Completed Completed Completed Upcoming Upcoming

# The 4 Phases – Phase 1: Public Outreach Drives TAC Process



### **Pre-Pilot Outreach Included:**

- Public Meetings
- Road Charge Work Group
- Initial Program Website
- Focus Groups
- Telephone Surveys
- Stakeholder Conferences & Workshops





# The 4 Phases – Phase 2: Public Outreach & Recruitment for Participants



- Updated Program Website Regularly
- Digital Marketing Campaign
- DMV Insert & PSA
- Monthly Newsletters











# The 4 Phases – Phase 3: Increase Public Outreach



### **Live Pilot Outreach:**

- Monthly Email Communications
- Program Website Updates
- Participant Facing Landing Pages
- Participant Surveys (3 total)
- Incentives and Rewards







# The 4 Phases – Phase 4: Final Report Outreach



## **Final Report Outreach will Include:**

- Stakeholder engagement (Following up)
- Message Development (Educating public)
- Just contracted RFP for new contract
- Media Outreach
- Media Tracking and Monitoring
- Elected Officials Engagement

## The final report will include:

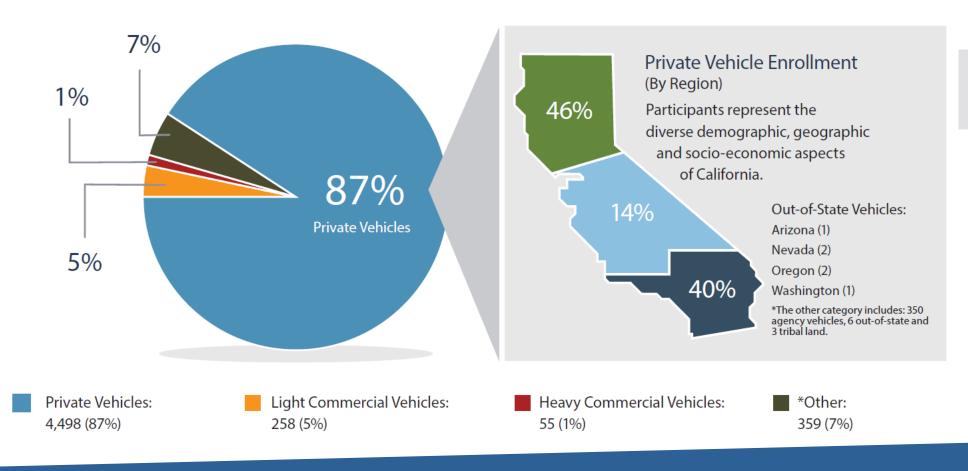


- Insights and findings from the pilot
- Pilot volunteers' experiences
- Stakeholder input

## **CA Pilot Enrollment Overview**



### WHO IS TAKING PART?



324 Toyota Prius is the #1 participating vehicle





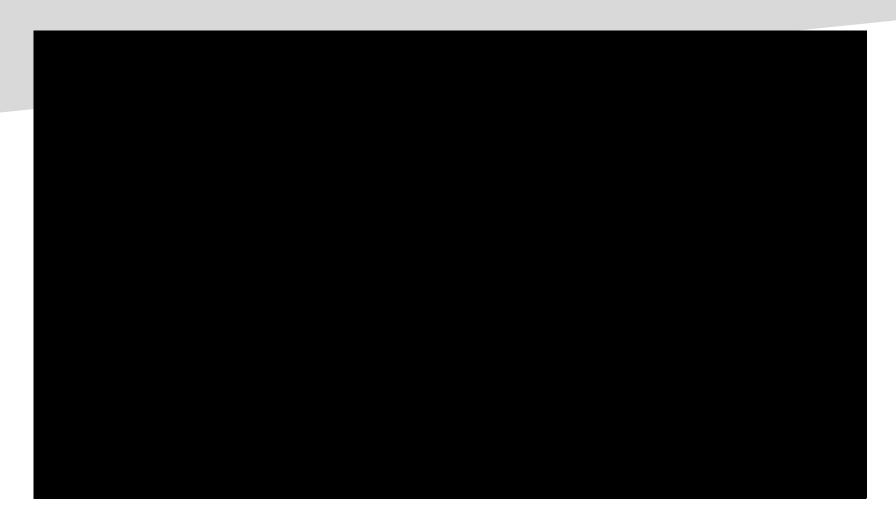
# Communication Integration



Caltrans Director Malcolm Dougherty with former CTC Director Will Kempton discussing the Road Charge Pilot Program during the July 2015 Caltrans Director's video.

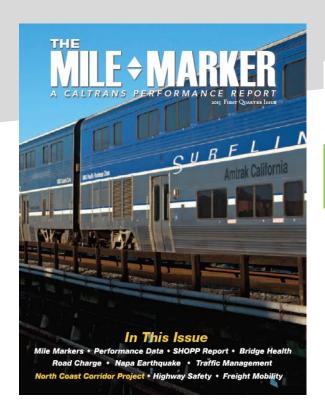
## **News Flash**





## Mile Marker





## **Exploring an Alternative** to the Gas Tax

There could be no economy without it. And yet,

much of the upkeep it needs is postponed from

**Transportation Funding Not** 

**Keeping Pace with Demand** 

system are the fixed excise taxes paid on fuel consumption: federal funds also from fuel taxes: and

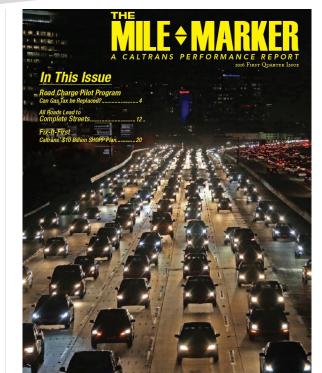
The largest sources of funding for the transportation

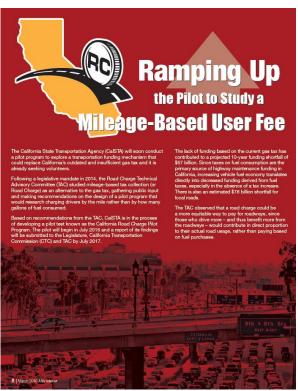
California's \$2-trillion economy - the eighth largest in the world - depends on an equally massive transportation system. Its highway lanes alone, if laid end-to-end, would wrap twice around the equator.

The system, of course, is more than lane miles. It includes roads, bridges, public transit vehicles and facilities, passenger and freight rail, airports, harbors, and international ports of entry. Our state and local transportation infrastructure faces great demands:

· 326 billion annual vehicle miles traveled







http://www.dot.ca.gov/MileMarker/2016-1/2016MileMarker v3lss1.pdf#page=8

http://www.dot.ca.gov/MileMarker/2015-1/MileMarker 2015 Iss1.pdf#page=12

## **Social Media**

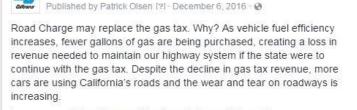




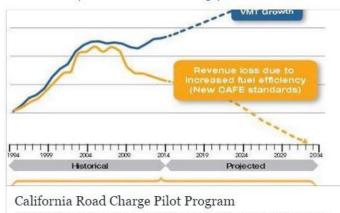


#### Post Details

Caltrans HQ



Learn more- https://www.californiaroadchargepilot.com/



Join the California Road Charge Project to share your love for California's roads and to help shape the future of sustainable transportation in our state.

CALIFORNIAROADCHARGEPILOT.COM

Comment

### Get More Likes, Comments and Shares

Boost this post for \$20 to reach up to 7,900 people.

4,157 people reached **Boost Post** 

→ Share

Reported stats may be delayed from what appears on posts X 4.157 People Reached

### 79 Reactions Comments & Shares

21

C Like	On Post	On Shares
2	2	0
O Love	On Post	On Shares
1	1	0
• Wow	On Post	On Shares
1	1	0
🧐 Sad	On Post	On Shares
13	9	4
• Angry	On Post	On Shares
15	9	6
Comments	On Post	On Shares
16	16	0
Shares	On Post	On Shares

#### 236 Post Clicks

0	37	199
Photo Views	Link Clicks	Other Clicks (i)

#### NEGATIVE FEEDBACK

3 Hide Post O Hide All Posts

O Report as Spam O Unlike Page

## Tweet activity



### Caltrans HQ @CaltransHQ

Replacing gas tax with Road Charge may help better fund our highway system for much-needed repairs and maintenance. http://www.dot.ca.gov/road\_charge/ pic.twitter.com/95c2OdfV1j

Impressions	5,151
Total engagements	101
Media engagements	26
Link clicks	26
Detail expands	21
Likes	11
Retweets	8
Replies	5
Profile clicks	4

#### **NEWS RELEASE**



Date: March 10, 2016 District: Headquarters
Contact: Tamie McGower
Phone: (916) 657-5060

FOR IMMEDIATE RELEASE

#### Caltrans Announces Four Firms to Manage Road Charge Pilot Accounts

California's per-mile charging system pilot will launch July 2016

SACRAMENTO - Caltrans announced today that four firms have been selected to provide account management services to volunteers in the California Road Charge Pilot, which is scheduled to launch this summer.

Drivers of passenger vehicles who participate in the pilot will be able to select between Azuga and Intelligent Mechatronic Systems Inc. ("IMS") to manage their road charge mileage account. or they may choose a state-run account management service, which will be supported by Arvato Mobility Solutions, Accounts for heavy vehicles will be serviced by EROAD, Inc.

These firms will offer the full range of mileage reporting options recommended by the California Transportation Commission's Road Charge Technical Advisory Committee. These options range from low-tech options like manual adometer readings to fully automated reporting based on vehicle telematics. Azuga, IMS, and EROAD may also provide value added services such as vehicle health reports or driver-safety feedback at no cost to participants for the duration of the pilot. Pilot participants will be able to view detailed information about their account management choices starting in May and choose an account manager starting in June.

For

State of California - Department of Transportation

#### **NEWS RELEASE**



Contact: Tamie McGowen Phone: (916) 657-5060

#### California's Road Charge Pilot Program Launches Thousands of Vehicles Testing Alternative to Gas Tax

SACRAMENTO - Caltrans has officially launched California's new pay-by-mile Road Charge Pilot Program, where selected volunteer participants will help the state gain insight into an innovative way to finance California's transportation infrastructure. This pilot will be an opportunity to study road charge alternatives to the gas tax and will provide the Legislature with the data needed to better determine whether a road charge funding concept is viable for California. No actual money will be exchanged during the pilot.

"We're proud that thousands of Californians have signed up to volunteer for the California Road Charge Pilot Program," said Caltrans Director Malcolm Dougherty, "The opportunity to provide valuable input and evaluate the viability of a mileage based user fee system demonstrates the commitment that Californians have to our roads and keeping them well maintained."

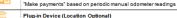
Volunteers that have been accepted to participate in the pilot are made up of drivers from all parts of California with various socioeconomic backgrounds. In addition, some out-of-state volunteers will be featured in the pilot in order to help California determine how a road charge

Pilot participants will not actually pay a road charge while participating in the pilot. Instead, they will make simulated payments based on how far they drive. The pilot offers several options for participants to report their mileage, including six different low-to-high tech methods:

Time Permit "Purchase" a permit for unlimited road use in California for a specific period of time

"Purchase" a block of miles based on your expected use of California's roads





Report miles using a plug-in device for your car with optional smartphone app



BE WORK ZONE ALERT



Caltrans

## **News Releases**



Caltrans

**NEWS RELEASE** Date: January 15, 2016 District: Headquarters Contact: Tamie McGowen Phone: (916) 657-5060 FOR IMMEDIATE RELEASE

Volunteers Needed for California's Road Charge Pilot Report outlines statewide pilot to study potential long-term replacement for the state's

SACRAMENTO, CA - California is actively seeking 5,000 volunteers to take part in a free study

ANALYMENT OF CASH AND A CONTROL OF CASH AND

The <u>California Road Charge Technical Advisory Committee</u> released its final recommendations for the statewide road charge pilot study—a system where drivers could pay for road on the salesweet road change pilot subsystem system where could pay for road maintenance and repairs based on the number of miles they drive, rather than how much gas they consume. Senate Bill (SB) 1077, signed by the Governor in September 2014, called for the plot program. The Rep pilot program will inform the Logislation's decidion on whether morning forward with a full-scale permanent road charge program, potentially replacing the gas tax, is worthwhile. The state's current transportation funding system relies on revenue from fuel taxes which continue to decline with fluctuating gas prices, increased use of hybrid and electric

eventually tie highway funding with road usage rather than gas tax proceeds. Volunteer drivers will be able to choose from one of several mileage reporting methods that California will be testing. Volunteering is free and no actual money will be exchanged. Participants will have the

#### **NEWS RELEASE**

opportunity to examine a per-mile road charge mechanism as a potential long term solution to the issue of declining transportation revenue facing California."

However, the state's current fuel excise tax is sufficient to fund only \$2.3 billion of work, leaving \$5.7 billion in unfunded repairs each year. If this trend continues, the transportation funding gap will continue to grow and road maintenance and repair needs will continue to escale

The gas tax is outdated and no longer capable of meeting all of our future transportation revenue needs," said Will Kempton, Executive Director of the California Transportation Commission. "The pilot is an excellent opportunity to study or and charging and should provide the Legislature the data it needs to better determine whether and how this idea might work in

its findings to the Legislature, the Road Charge Technical Advisory Committee, and the California Transportation Commission. Following receipt of that report, the Commission will make its recommendations regarding the pilot program to the Legislature, which will consider whether to proceed with implementing a road charge system in California.

information is available at www.CaliforniaRoadChargePilot.com.

Caltrans maintains 50,000 lane-miles of highway and nearly 13,000 state

At the conclusion of the pilot, the California State Transportation Agency will issue a report with

More information about the California Road Charge Pilot Program and participant volunteer

The California Road Charge Technical Advisory Committee was created by the California Transportation Commission on Annuary 21, 2015, is study up and charging pursuants to Benales Bill 1077 (2014). The voluntee committee represents a vavely of internation and atalabelities from across the side in cluding highway user groups, disks acrossly seprets, privacy rights comparations, social conformation produces, but user a commission separation separation separation produces and produces and conformation produces and commission of the Lepislature and representatives from the feberomemotions sociality.

**NEWS RELEASE** 

Date: August 30, 2016 District: Headquarters Contact: Vanessa Wis emar Phone: (916) 654-2936 Contact: Tamie McGowen Phone: (916) 657-5060

FOR IMMEDIATE RELEASE

### Caltrans & Western Road Usage Charge Consortium Awarded FAST Act Grants for Additional Road Charge Studies Continuing the research for a gas tax alternative

Caltrans

ortical policy

**NEWS RELEASE** 

year, \$95 million grant program which is eligible for a state or group of states to test the design, acceptance, and implementation of a future road charge altr

Formed in 2012, the Western Road Usage Charge Consortium (RUC West) is a voluntary coalition of 14 weathern state departments of transportation that are committed to coaliborar measurish and development of a new method for funding imaginarytation inhistantium base dinkern exchained usage. Member states include Actions, California, Colorado, Salton, Montans, New Medico, Newdo, North Diselds, Cildhornia, Cloppin, Texas, Link, and



State of California - Department of Transportation

#### **NEWS RELEASE**



Smartphone App (Location Optional) Report miles using a smartphone ann



Report using your car's built-in technology (only available in select, recent models)

The pilot is set to run for nine months from July 2016 to March 2017. When concluded, the California State Transportation Agency (CalSTA) will report the pilot's findings to the Road Charge Technical Advisory Committee, the California Transportation Commission and the appropriate policy and fiscal committees of the Legislature. The Legislature will make the ultimate decision on whether to enact a full-scale permanent road charge program in California

Even if the Legislature decides not to implement a road charge, California will still be in need of a more sustainable roadway funding mechanism than the current fuel excise tax. The fuel excise tax only funds approximately \$2.3 billion of work to maintain the 50,000 lane-miles and nearly 13,000 state-owned bridges on the state highway system. This leaves nearly \$5.7 billion in unfunded repairs each year.

Road charging is based on the same principle that the current gas tax was created upon: the amount drivers pay to maintain roads should correspond to the number of miles they drive. However, the gas tax no longer serves this purpose now that cars drive farther and need less

California is not the only state researching alternative road funding options. Several other states-including Washington, Colorado, Utah and others-are also exploring the road charge concept of pay-by-the-mile. Last July, the state of Oregon launched phase one of its OReGO program, where volunteers are paying a road charge of 1.5 cents per mile driven instead of the

There is still time to volunteer for the California Road Charge Pilot! To sign-up and learn more about California's program, please visit http://californiargadchargepilot.com/sign-up

The California Road Charge Technical Advisory Committee was created by the California Transportation Commission on January 21, 2015, to study road charging pursuant to Senate Bill 1077 (2014). The volunteer committee represents a variety of interests and stakeholders from across the state including highway user groups, data security experts, privacy rights organizations, social equity groups, regional transportation agencies, business interests, national research and policymaking bodies, members of the Legislature and representatives from the telecommunications industry.



BE WORK ZONE ALERT



More Volunteers Sought for California's Road Charge Pilot Pilot in full swing and on track to launch in July

State of California · Department of Transportation

**NEWS RELEASE** 

Date: April 29 2016

District: Headquarters

Contact: Tamie McGower Phone: (916) 657-5060

FOR IMMEDIATE RELEASE

SACRAMENTO - Having reached its intial goal of 5,000 volunteers, the Caltrans Road Charge Pilot program is now asking more rural drivers to sign-up to ensure that the pilot accurately depicts the needs of the entire state of California.

In 2014, the Legislature directed the state to implement the California Road Charge Pilot to determine whether a road charge could be an equitable and sustainable way to replace the deteriorating gas tax and better fund transportation infrastructure.

The state's current transportation funding system relies on fuel taxes, which have been decreasing due to overall improvements in vehicle fuel economy and an increasing use of hybrid and electric vehicles. The current fuel excise tax is sufficient to fund approximately \$2.3 billion of work, leaving \$5.7 billion in unfunded repairs each year to maintain 50,000 lane-miles of state highway and nearly 13,000 state-owned bridges. Under a road charge system, drivers pay based on the number of miles they drive, rather than how much gas they consume.

California is not alone in exploring a road charge model as a gas tax alternative. Congress recently passed the Fixing America's Surface Transportation Act, which created a five-year. \$95 million grant program for states to test a future road charge alternative revenue mechanism

"We're proud to be leading the charge in California using the vital input we received from hundreds of stakeholders and pilot volunteers that represent every region of the state," said Caltrans Director Malcolm Dougherty.

During the design of the California pilot, the Road Charge Technical Advisory Committee highlighted the difference in need between the state's rural and urban drivers and recommended that the impacts of a road charge on the two groups be carefully assessed

"It is important that the pilot represents a diversity of perspectives so the Legislature has the complete picture it needs in order to decide if it wants to proceed with enacting a full-scale road charge program," said Caltrans Director Malcolm Dougherty.

Rural drivers are encouraged to sign up to participate in the nine month program. There is no cost to volunteer. For more information, please visit and enroll at www.californiaroadchargepilot.com.

BE WORK ZONE ALERT





Edmund G. Brown Jr.

Brian P. Kelly

Bransen

Dougherty

Road Charge Video

Road Charge Calendar

Today April 2017 - Print Week Month

Sun Mon Tue Wed Thu Fri Set

16 17 16 19 20 21 22

30 May 1 2 3 4 5

Events shown in time zone. Pacific Time Google Calenda

Select Language 🕌

California Road Charge Pliot Program Calendar

#### California Road Charge Pilot Program - News

Exploring an Option for Replacing California's Gas Tax.

Last Updated: March 30, 2017

Featured Items



E 7 5 5 5

California Committee Explores Road Charge in Place of Gas Tax
California Plans To Move Away From Gas Tax To "Road Usage Charge" Jim Madaffer, Chair, California Road Charge Technical Advisory Committee -



Editorial: Road Funding Must include Maintenance and Construction Costs Once the concrete dries on a new transportation project, the hard work begins: maintaining and preserving the infrastructure for decades of use by commuters, freight and businesses.

Brian P. Kelly, Secretary, California State Transportation Agency (CalSTA): March 04, 2015

Che New York Cimes Oregon to Test Pay-Per-Mile Idea as Replacement for Gas Tax Oregon is about to embark on a first-in-the-nation program that aims to charge car owners not for the fuel they use, but for the miles they drive.

Associated Press, New York Times: May 20, 2015

#### Latest Road Charge News



Road user charging belongs on the political agenda as the best answer for

Road user charging is probably the best idea we have to reduce congestion and to enable better decisions on road investment. Average travel speeds in our cities are decreasing, and congestion is only likely to worsen as our population continues to grow.

Marion Terrill and Owaln Emsile, The Conversation: September 11, 2016



#### oump the gas tax — Instead pay by the mile Setter mileage means less gas tax to build roads. California and others are checking out a new approach that Oregon's been piloting. States' gas tax revenue is siumping. California and other states are looking to an innovative

approach pioneered by Oregon; pay by the mile Llam Morlarty Marketolace: Sentember 6, 2016

Pay by the mile or at the pump? A gas tax experiment California faces a \$59 billion backlog of deferred maintenance on roads and

bridges. Drivers in the state pay some of the highest gas taxes in the country but they haven't kept pace with rising construction costs. And increasing fuel efficiency means revenues will

Meghan McCarty, Southern California Public Radio: September 5, 2016

DeSauinier's per mile driving fee idea receives \$750,000 in federal funding for

Today, Congressman Mark DeSaulnier (CA-11) announced that \$750,000 in federal funds will be awarded to the California Department of Transportation

under the Federal Highway Administration's Surface Transportation System Funding Alternative Program (STSFA).

Press Release, Antioch Herald: August 31, 2016

SCVNEWScom. Caltrans, Consortium Funded to Study Per-Mile Road Fees Caltrans and the Western Road Usage Charge Consortium (RUC West) have been awarded \$750,000 and \$1.5 million, respectively through the Surface Transportation System Funding Alternatives grant program within the Fixing America's Surface Transportation (FAST) Act.

Press Release, SCV News: August 30, 2016



rend toward fuel-efficient vehicles leads to financial troubles for the state The state is in need of more money for road repairs and could one day tax drivers

based on how far they go instead of how much gas they buy. The care of Hawaii's roads is made possible in large part by a tax we pay every time we fill up our cars.

Alexander Zannes, Khon 2: August 26, 2016

Editorial, San Gabriel Valley Tribune: August 24, 2016

#### Poor state of roads, bridges costs us dearly

California's deficient system of roads and bridges has cost Californians \$53.6 billion in additional vehicle operating costs, traffic-related delays and car crashes, according to a recent report by national transportation group TRIP.

# In the News

A group of East Coast states wants to help overhaul the way America pays for its Washington decaying roads, and it's starting with Monopoly money, Delaware, Pennsylvania, Connecticut and New Hampshire are proposing pilots to figure out how they might charge motorists a fee for the miles they travel - rather than taxing their gas, as state and federal officials do today.

Michael Laris, The Washington Post: June 25, 2016

#### This is What Electric Cars Will Do To The U.S. Gas Demand

FORTUNE Demand for U.S. gasoline is expected to fall by 5%—and could be cut by as much as 20%—over the next two decades, according to a new report released Monday by energy consulting firm Wood Mackenzie. The culprit? Electric cars.

Madeline Farber, Fortune: June 20, 2016



OREGONLIVE Oregon lawmakers could look at pay-by-the-mile transportation tax in 2017

OREGONLIVE Recently, A new tax based on how much people drive could be among the transportation funding ideas lawmakers consider in 2017, according to a member of the task force exploring the idea.

Hillary Borrud, Oregon Live: June 18, 2016



#### The Gas Tax is Obsolete, it's Time to Replace it

Recently, Right Wisconsin published an article by Assembly Majority Leader Jim Steineke laying out the need to "fix" Wisconsin's transportation funding problem. The article was more an excuse to justify an increase in Wisconsin's gas tax than a serious proposal to correct the issues with Wisconsin's transportation funding.

Brian Kelly, Right Wisconsin: June 15, 2016

#### California Looks at Trading Fuel Taxes for Mileage Charges

Since well before the Beach Boys dreamed up their classic driving anthem "I Get TRUCKS Around," Americans have been paying extra at the pump to help maintain public roads. Only now, they're driving farther and more frequently, often in trucks and cars that don't require as much gasoline or diesel.

Tiffany Hsu, Trucks.com: June 15. 2016

## transportation funding needs.

#### Roads: The New Utility

Washington's gas tax was finally raised again last year by lawmakers as part of a 16-year, \$16 billion transportation funding package for roads, transit and more. was rightly halled as an important first step toward meeting the state's surface 16-year, \$16 billion transportation funding package for roads, transit and more, it

Matt Rosenberg, Lens: June 9, 2016



#### CTC in Sonora To Recruit For Pilot Road Use Program

Rural drivers are among those that state transportation officials hope to recruit myMOTHERLODE.com for a pilot program seeking a road maintenance funding alternative. In fact, at the top of its agenda, the Tuolumne County Transportation Council (TCTC) will on Wednesday host a presentation on that topic by the California Transportation Commission (CTC)

Torl James, MyMotherlode.com; June 7, 2016



With gas tax tanking, tolis moving into fast lane
Tolis routinely make headlines in Hampton Roads and Northern Virginia as the regions work to mitigate congestion and build needed infrastructure. Drivers across Virginia — and the country — will see similar headlines in the coming months and years. The reason? It's mathematical.

Nick Antonucci, Virgina Business: June 1, 2016

### IUPUI Researchers: Don't Bother With An Electric Car Flat Tax — It Won't Fix

Researchers say a flat fee on electric vehicles won't help solve declining road funding revenues, like those faced here in the state. Electric vehicles don't pay into road funding the same way traditional vehicles do because they don't pay fuel taxes.

Brandon Smlth, WBAA(radlo): May 27, 2016

#### GOVERNING Oregon Gets Company In Testing Gas Tax Alternatives

For a decade, Oregon has been the undisputed leader in pursuing the idea of taxing drivers not on the amount of fuel they buy but on the number of miles they drive. Starting this summer, though, the Beaver State will get some company: California plans to launch a nine-month experiment in July to test out different ways of charging by the mile.



#### Road Charge Pilot Program: It Works!

It's official! As your friendly Road Charge Pilot Program participant blogger, I am finally connected and being tracked! It's been a long road to this point, as you can read here, but Azuga took notice and went above and beyond to fix the problem for me. In fact, I was really impressed with the level of customer service, once it became apparent that the initial device i received wasn't going to work. Good job, Azuga!

Kelly Garman, ACEC California Blog: July 19, 2016

#### California Tests Pay-Per-Mile in Effort To Curb \$5.7B Gas Tax Shortfall

Antonetta Wohl, a resident of California's Antelope Valley northeast of Los MillValley, CA Angeles, drives a 2013 Nissan Altima "that gets incredible mileage." She says she signed up as a volunteer for the California Road Charge Pilot program because she wants to be sure that as many facts as possible are taken into consideration for all commuters.

Maggle Avants, MIII Valley Patch: July 16, 2016



#### California Testing Pay-By-Mile Fee For Drivers

Car owners across California are carefully tracking how far they drive this month as part of a pilot study measuring how the state could eventually phase out its tax on gasoline. The gas tax helps fund state road repairs, but it hasn't risen since 1994. A vote by California's tax board in February to reduce the gas tax by 2.2 cents went into effect July 1.

Maureen Cavanaugh and Michael Linkin, KPBS (radio): July 13, 2016.



#### alifornia launches test of per-mile road use fee for drivers

For decades, consultant Steve Schnaldt of Sacramento was one of the state Capitol's go-to experts on transportation financing. Through those years, there was one constant. he says: "When I came in and when I went out, it was the same problem - we were short of money."

Tony Bizlak: The Sacramento Bee: July 10, 2016



#### Caltrans Launches Pilot Program to Study State Mileage Tax for Road

A Caltrans pilot program is underway to study a mileage tax for California drivers Instead of the current gas tax to pay for road maintenance. The gas tax drivers pay at the pump has been working well for decades. The problem going forward is that it's producing less and less revenue as more and more people drive

electric or fuel-efficient cars.

Katle Marzullo, ABC 7 News: July 7, 2016

#### SCV NEWS,com Caltrans Testing Pay-by-Mile Highway Funding

Caltrans has officially launched California's new pay-by-mile Road Charge Pilot Program, where selected volunteer participants will help the state gain insight into an innovative way to finance California's transportation infrastructure.

Press Release, SCV News: July 5, 2016



Taxing road use instead of gas in a new pilot program

As it works now, California drivers pay a tax whenever they fill up on gas. Those funds are used to pay for infrastructure maintenance, as well as new road

projects. But as new vehicles use less fuel, the state has found itself with dwindling tax income for road repairs.

Frederic J. Brown. Southern California Public Radio: July 5, 2016

#### San Francisco Chronide As gas tax wanes, California tests pay-by-mile replacement

The surge of electric cars on California's roadways has created a conundrum for policymakers. While the vehicles reduce poliution, their drivers don't pay any gasoline tax, a vital source of funding for road

Kate Galbralth, San Francisco Chronicle: July 1, 2016

#### Transport Topics California's VMT Program Gets Going as Oregon's Reaches 1-Year Mark

As Oregon's vehicle mile tax pilot program hits the one-year mark on July 1, California's nine-month program, which unlike Oregon's includes commercial vehicles, is just beginning. The programs monitor miles driven with projected charges that allows drivers to compare those to the actual fuel taxes hald

David Elfin, Transport Topics: June 29, 2016



#### Cos Angeles Cimes California's crumbling roads won't fix themselves. Neither, it seems, will state

Gov Jerry Brown called a special legislative session last year to speed passage of a bill to repair California's crumbling roads. The politicians have falled miserably

George Skelton, Los Angeles Times: August 22, 2016

PLANETIZEN Is Privacy Overrated as a Concern for Mileage Fees?

Pracy concerns were so important to the legislations writing the bill in 2013 to authoritie the nations first "road usage charge" (also commonly referred to as a wehicle miles traveled or VMT fee or mileage-based user fee) program, now known as OREGO, that they required a "hon-Global Positioning System (GPS)" aption be included in the reporting methods volunteers could select when the

Irvin Dawld, Planetizen: August 19, 2016



#### orly maintained roads cost Southern California drivers \$2,800 a year

Driving on "deficient roads" costs motorists in California more than \$53 billion a year, and those in the Los Angeles-Long Beach-Santa Ana area are shelling out on average \$2,800 annually as a result, according to a new report from a

Brenda Gazzar, Los Angeles Dally News: August 17, 2016



DReGO marks one-year anniversary as Oregon's road usage charge pligt The Oregon Road Usage Charge Program, known as OReGO, recently hit its one-year anniversary with 1,025 active vehicles participating in the program, just

Chris Hill, Equipment World's Better Roads: August 17, 2016



#### Mileage based charging offers secure future for funding infrastructure is the most neglected yet the most critical engine of our society,

and our continued indifference could lead to a distonian figure. Our made bridges and highways have been largely passed by in the digital age—marginalised in an era when funding is limited and stewardship of physical assets has given way to our preoccupation with technological innovation and data-the stuff of the virtual realm.

Matthew Click, ITS International: July/August 2016

0893 KPCC Which costs more for drivers — per-mile charge or gas tax?

California currently uses gas taxes collected at the pump to pay for road repairs, but as whicles become more fuel efficient, tax revenues haven't kept pace with the

cost of construction. The state now finds itself in a \$59 billion funding hole. Megan McCarty, Southern California Public Radio: August 5, 2016

The Ride: Road charge vs. gas tax
Anyone who's wrecked a tire in a pothole knows California's infrastructure is in dire shape. The average Californian spends \$762 each year to repair damage caused by poorly maintained roads, according to the state's Department of Transportation.

Susan Carpenter, Southern California Public Radio: August 4, 2016

REGISTER This month California launched a new "Road Charge Pilot Program" to test

replacing the gas tax that drivers pay at the pump with a fee based on the number of miles they drive. It's not the first transportation funding experiment of its kind. Other states including Oregon, Washington and Minnesota have already conducted similar tests in

recent years, but it is important Adrian Moore. The Orange County Register: July 31, 2016



#### Pay-by-the-mile fees could be coming for Arizona drivers

/alley drivers may some day be paying by the mile for driving on public streets, roads, highways and freeways. With mileage-based user fees in active pilot programs in several western states and a half dozen others across the country, Arizona Department of Transportation officials are keeping a close eye to see if such fees could work here.

Eric Jay Toll, Phoenix Business Journal: July 26, 2016



"Talking Transportation" – What's the Fight over a Vehicle Miles Tax? Back in April 2015 I wrote about the challenge we face to pay for Gov. Malloy's \$100 billion transportation plan. And I expressed sympathy for his bipartisan lue-ribbon panel tasked with coming up with funding alternatives, the Transportation Finance Panel.

Im Cameron, Greenwich Free Press: July 20, 2016



# **Survey Says...** (60% Survey Response Rate from Volunteers)



## **Survey results:**

- 90% Satisfied with reporting method
- 86% Found participated in the pilot easy
- 83% Overall satisfied with the pilot
- 71% Think a road charge is more fair than a gas tax





# Major Lessons Learned





### **Pros**

- Visibility
  - Up to 5 million Facebook impressions amongst core target audiences.
  - More than 250,000 engagements (likes, shares, clicks, comments).
  - More than 11,000 individual, highvalue conversations between the page and the individual targets.

### Cons

- Negative Feedback
- Misinformation (Double Tax) —
   Rumors
- Inundated with Questions and not having enough staff or time to answer the questions.

# facebook.



Jim Weese I have an idea how about you try to find some efficiencies and actually take our gas money and spend it in roads instead of buses and carpool lanes. Also we keep voting to give billions for roads are you saying that is not enough. Spending 40 min to 1hr to go 10 miles is complete BS. Fix our freeways with the money you have. Holding our roads over our head to get more money from us is getting old.

Like - Reply - Message - December 7, 2016 at 10:51am



Weston Arthurs Dear to cal trans we love to whole fix the roads. But this California Jerry brown big FAIL state! Too much spend money to on immigrants people!

Like · Reply · Message · December 6, 2016 at 7:24pm



Scottie Giese Because we all know how efficient our state is with our money

Like - Reply - Message - December 8, 2016 at 1:04am



James Clapp it is all about the \$\$\$\$\$\$\$\$\$!

Like · Reply · Message · December 6, 2016 at 6:36pm



Barb Ronimus no no no no and more no !

Like - Reply - Message - December 6, 2016 at 6:11pm



Mike Phillips Typical Facebook users: putting in their two cents worth when they don't know shit about the topic. 22 million licensed drivers in this state divided by 394000 miles of highway being used = lots of worn out roadways. People Keep whining and complaining about the state of the road system in California. The choices are reduce the Number vehicles on the road (busses, light rail or other modes of transportation) or repair the roads regularly. Freedom isn't free and neither are roads, So STFU unless you have a better solution to the problem.

Like - Reply - Message - December 7, 2016 at 11:08pm



Hector Gutierrez BS!!!

Like - Reply - Message - December 6, 2016 at 8:48pm



Eric B. Bolden Fuck You California, Tax revenue from Cannabis sales would fix the issue, stop being so damned greedy.

Like - Reply - Message - December 6, 2016 at 7:42pm

Write a comment...

# Themes of Public Concerns with Road Charge:



- 1) 86% of participants wanted to know how road maintenance and repairs are funded in CA as a major factor/factor of joining the pilot.
- 2) The idea of the double tax.
- 3) Charging on private roads.
- 4) Charging by vehicle weight.
- 5) Out-of-state vehicles should also pay.
- 6) Revenue should be protected.

# A Couple More Lessons Learned



- Pre-pilot was only for a week.
- Making the website a one stop shop.



